

March Newsletter

B u r n h a m & B e r r o w M e d i c a l C e n t r e

Covid-19

Appointments

In order to protect our Patients and Staff we are limiting our appointments during the Covid-19 pandemic.

This will mean that most of our appointments will be telephone or video consultations to restrict the number of patients entering the surgery.

Please ensure that you update your telephone numbers.

Resources

Helpful resources for patients:

www.nhs.uk

Helpful information regarding staying well during the pandemic.

www.gov.uk

Information regarding work and travel

www.111.nhs.uk

Visit 111 online for advice if you feel you may have symptoms

ZERO TOLERANCE

Whilst we understand that this is an uncertain time for patients, we will be adhering to our strict Zero Tolerance policy at Burnham and Berrow Medical Centre.

ANY verbal or physical abuse towards our staff will not be tolerated and you will be asked to leave the surgery.

Our staff are here to offer help and guidance during this time.

Medication Ordering

Do you want your Pharmacy shelves to look like this?



At Burnham and Berrow Medical Centre we are being practical in only allowing patients to order 1 months' supply of medication during the Covid-19 Pandemic

To prevent shortages of medication available at Pharmacies we will not be issuing extra medication in cases of self-isolation

To protect yourself and others we are strongly advising patients to nominate a pharmacy that we can electronically send your prescription to rather than collecting it at the Surgery